

2008 EUGENE POLICE VOLUNTEER SATISFATION SURVEY

We are always striving to improve the performance of the Volunteers in Policing Program. We would appreciate your help in identifying areas we are doing well, but also where we might do better. Please be as complete and honest as you can in answering the following questions. Please return the survey by **December 31 (if possible)** using the enclosed metered/pre-addressed envelope. Thank you

Your Name (optional) _____ Today's Date _____

Your volunteer assignment (optional) _____

1. How long have you been volunteering with EPD? _____

2. To what extent are you satisfied with how you are accepted by EPD employees?

Dissatisfied	Satisfied	Very Satisfied
1 2 3	4 5 6	7 8 9

Comments: _____

3. To what extent do you feel your talents and skills have been put to good use in the VIP Program?

Dissatisfied	Satisfied	Very Satisfied
1 2 3	4 5 6	7 8 9

Comments: _____

4. To what extent do you feel you have been provided with adequate supplies and equipment to perform your volunteer duties effectively?

Dissatisfied	Satisfied	Very Satisfied
1 2 3	4 5 6	7 8 9

Comments: _____

5. To what extent are you satisfied with the orientation you received when you started volunteering?

Dissatisfied	Satisfied	Very Satisfied
1 2 3	4 5 6	7 8 9

Comments: _____

6. To what extent are you satisfied with training related to your volunteer assignment?

Dissatisfied	Satisfied	Very Satisfied
1 2 3	4 5 6	7 8 9

Comments: _____

7. To what extent do you find your volunteer assignment interesting, challenging, and rewarding?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

8. To what extent are you satisfied with VIP News (the quarterly newsletter)? Does the newsletter keep you informed about volunteer activities and program information?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

9. To what extent are you satisfied with the supervision you receive?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

10. To what extent do you feel satisfied with your supervisor's responses to your requests for advice, guidance, help, instruction and information?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

11. To what extent do you feel you have been kept informed about department and program events, activities and changes?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

12. To what extent are you satisfied with your understanding of your role and responsibilities pertaining to your volunteer position/assignment?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

13. To what extent are you satisfied with recognition/thanks/appreciation you have received as a volunteer?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

14. To what extent are you satisfied with your overall experience as an EPD volunteer?

Dissatisfied
1 2 3

Satisfied
4 5 6

Very Satisfied
7 8 9

Comments: _____

15. What is the best experience you have had as an EPD volunteer? _____

16. What is the worst experience you have had as an EPD volunteer? _____

17. How has the Eugene Police Department/the VIP Program made a positive impact on you? _____

18. Are you interested in expanding your role as an EPD volunteer? If so, how? _____

19. If you could make one change to the VIP Program, what would it be? _____

20. Use the space below to make any additional comments or offer suggestions for improving the program: _____

Thank you for filling out this survey!