

**Minutes of
IACP Colleges & University Section Meeting
IACP Conference, New Orleans
October 14, 2007**

Chair Adam Garcia introduced Craig Steckler, Chief of Police, Fremont California who will be running for IACP 4th Vice President. He asked for the support of the IACP College Section.

Chair Garcia recognized Sue Riseling, Vice President at Large and Vice Chancellor/Chief of Police at the University of Wisconsin-Madison. Chief Riseling served as the General Chair of the College and University Police Section for 6 years. Chief Riseling has also served on the Executive Committee of the IACP for 7 years. In October of 2005, she was elected to IACP Vice President at Large.

Chair Garcia recognized Ray Thrower, President of IACLEA and Director of Safety and Security of Gustavus Adolphus College in Saint Peter Minnesota. Ray Thrower has been in Public Safety for almost thirty years and currently oversees the Domestic Preparedness Committee. Over the years Ray has served in numerous capacities such as IACLEA'S Mid-America Regional Director and on other IACLEA committees.

Chair Garcia introduced Dr. Gary J. Margolis, Chief/Director of University of Vermont who provided the IACP Distance Learning update. He has been working on this project for the past three years. The vision is high quality on-line training and distance education. IACP signed an exclusive partnership with Response Network (Hanover, NH) to be the sole source for providing affordable training. He has been introduced to other professional organizations that have come on board to partner distant education. This company will provide basic certification (self pace), training, development and college credited courses. Each person will pay between \$50.00 and \$75.00 per year for access to the entire catalog of classes. Several universities will honor the course credits for higher education. This is the future of how we will train our staff and will be available in fall of 2008. IACLEA has expressed interest as well.

Chair Garcia recognized Carl Peed from the COPS office and thanked him for his support of the College and University Section.

Chair Garcia introduced Louis Quijas, Assistant Director of the Office of Law Enforcement Coordination, who thanked Adam for allowing him to talk to the section. He thanked the section members and recognized all that campuses have done to keep the country safe. He talked about information sharing and the critical role that the 4000 campus departments play in keeping the country safe. He talked about the relationship between the FBI and campus law enforcement and how critical street officers are to homeland security. He talked about resources available to law enforcement from the FBI (suicide bombings, gangs and violent crime and MS-13). Jeff Allison is the full time campus law enforcement liaison between campus law enforcement and the FBI. Chair

Garcia gave Director Quijas a plaque for his dedication to the IACP College Section in appreciation of his service.

Chair Garcia talked about changes in law enforcement since Columbine, 9-11 and most recently Virginia Tech.

Chair Garcia introduced Chief Wendell R. Flinchum of the VT Police Department and Col. Steve Flaherty of the Virginia State Police. The following items were presented to the IACP College Section:

Col. Steve Flaherty stated that six months later there is still no connection between Cho and the victims. He stated that lessons learned don't start at the end and work backwards. It should be examined in the context of what happened on that day. He said that we are all smarter today than we were on April 16th. A hooded person in a particular area and a locked door may mean a little more today than it did before April 16th.

Everything that occurred was a joint effort between VTPD and BPD. At 8:15 both departments deployed their emergency response team in case of search/arrest warrants for the first incident. Both agencies had trained together for active shooter incidents. This is an important lesson learned. If this had to happen anywhere, there was no better place for it to happen because they were as prepared as any department could be.

There were 800 reporters on campus. Where would you put 800 media people on your campus? Another question that has been asked: Who was in charge? Chief Wendell Flinchum was in charge of the operation. The State Police was there to assist. He said that it was critical to establish relationships before something happens. Media: Tell them what you are going to tell them and tell them what you are not going to tell them. Take care of the local people who take care of you all the time. The national and the international media was overpowering during the news conferences. You have power and you have to do it on your terms. Example: A local reporter asked for an interview and they agreed to her request. When she went back to her bosses, they wanted to do the interview. Chief Flinchum said no, that he would only do the interview with the person he had dealt with and worked with in the past. The point is that you have power and you need to use it in these types of situations.

Chief Flinchum talked briefly about what happened beginning with their relationships with all agencies including the FBI. Both VT and BPD train together starting with Field Training where officers ride with each agency. This is where the trust between the two agencies begins. The teams that went into Norris Hall were made up of both agencies. Active shooter training had been part of their training for several years. VT football games have provided the opportunity to set up a command post and to work with other agencies. The Governor's report is out and most people have read it, however every campus is unique and each should develop their own protocols and procedures. Media had 150 satellite trucks on campus. Press conferences – there are no easy answers. Chief Flinchum made the decision not to watch or read anything that the media put out. He didn't know what they were saying and he didn't get caught up in what they reported. This gave him a clear understanding that what he knew what was he observed or had been told by the Investigators. When he went to the Press conferences he wasn't aware of what anyone else had said. He didn't get caught up in the negative things. Second

guessing: there were a lot of law enforcement experts who were second guessing what had happened. These people did not know the facts of what happened. Trauma to the officers: There was a lot of trauma to the officers and to the officer's families because of the media reports and second guessing. Presidential visit on day 2 created logistical issues that had to be dealt with by the police department. Other items that occur include budget needs – 4,200 hours of overtime. The officers worked many days in a row without days off. Calls in the days after the incident: many calls that they normally would not deal with occurred in the days and weeks after the incidents.

After the comments, there was an opportunity for section members to ask questions.

Question: Earlier intervention and mental health issues.
Chief Flinchum stated that he did not want to discuss.

Col Flaherty stated that Cho is not the template to fix the mental health problems. He is one of thousands that has some degree of mental health need. If everything was known about him, the most that you would have been able to conclude was that he was a troubled young man who might be suicidal.

Question: Faulting the police for not thinking that something else was going to happen.

You follow the leads where they take you. He got assistance from BPD and VSP. Everyone in the community was supportive of law enforcement and Chief Flinchum.

Question: Did you respond to the building?
Yes, Chief Flinchum responded on the 3rd entry team. He did not go to Norris Hall with the intention of being on the entry team but at the time, he had to go and he pulled back and assumed command once he knew the shooter was dead.

Question: A section member stated that he watched the press conference and he thought Wendell did an outstanding job. Notifications – what processes and how did you do it?

It is unique for each campus and you need to do what works on your campus. VA Tech was looking at a text messaging before April 16th and it is now in place. They had a siren system and an email system. Chief Flinchum stated that you need multiple ways of notifying the campus community. If you go back to the first incident in September where the gunman was running toward campus – you do not want to make it worse than it is – you do not want to cause chaos. The devil is in the details of the message.

Question: The report suggests cameras placed at the entrances to each building and locks on the classroom doors. The university is looking at them. Locks have been placed on classroom doors. No decision has been made on cameras.

They are combining all three report presentations and looking at all the recommendations. He is heavily involved in the decision making of all these issues.

Question: Firearms on campus – some community colleges in California are not armed. Is there a push to arm campuses in VA? Are all the police departments in VA armed? There is not a set standard, some do not have armed officers.

Question: Notification of next of kin.

Many were done that night at the VA Tech hotel and other agencies did notifications throughout the state.

Col. stated that there is a need for formalized family centers. Well intended but not well organized. No one stepped forward to say let's get it organized better. If he had it to do again, he would assign one police officer to every family to act as the go between so the family would know what to expect. Need people who know what to do and how to do it.

Question: Were all families there? No, International families were involved so it was handled differently for many.

Question: Initial response – obstacles – was the shooter wearing body armor.

He was not wearing body armor and the three doors to Norris Hall were chained locked.

Question: Call centers – were they preconceived and what were the recommendations? Build web sites that hang out there for such an event.

Put together a joint information center early. They set one up with people from all over state government that began operation on Tuesday. They were there to man the calls from all over the world. It should have been up quicker. The telephone companies were helpful and the center was equipped to handle what was needed. The university has its own phone system.

Question: Delaware State University

Did you have anything in place?

We have formalized agreements and some informal agreements. What works for you? VSP has a generic emergency operations plan.

Mutual aid – it is critical to have a reporting location

There was enough command posts set up that it wasn't a problem.

They didn't call anyone, people responded.

Comments: The media missed the most important story: The community supports VA Tech Police and Chief Flinchum. They did on April 16th and they do now. Out of 20 people interviewed for CNN, one student stated that he could have been killed and he was pissed off. That was the story that ran on CNN that night. People haven't seen the support of the community and that is a shame.

Chair Garcia introduced Karen Flaherty who was sitting in the back of the room. He thanked both Chief Flinchum and Col. Flaherty for their comments to the section members.

Chair Garcia introduced Debbie Garcia, his wife, who attended the meeting with him.

Craig Floyd (National Law Enforcement Memorial) was not present.

Secure U Pilot Program Project Update

Kyla Palmer, Talia Beck and Captain Reid Noble (Tulane University)

Target gives back to the community that they serve. Target gives back 3 million dollars per week to the arts, education and social services. It comes down to family and children. Target has partnered with law enforcement. They understand the challenges for law enforcement. They look to share resources with law enforcement. They have created programming around law enforcement to build relationships. They provide investigative support and forensics services. Two state of the art forensics labs, one lab is located in Minneapolis and one is located in Las Vegas. Areas of expertise include computer, video and audio and latent fingerprints. Over the last five years, they have helped over 170 agencies support law enforcement with cases that have nothing to do with TARGET. They sponsor National Night Out with team members out in the neighborhoods. TARGET sponsors 200 – 250 grants each year to local law enforcement for departments of all sizes. The areas of focus include crime prevention and community safeness. Safe City is a neighborhood watch program for business. They work with others in the community to build partnerships to prevent and deter crime. Secure U was an idea that came forward from the Safe City project. This is a philosophy of sharing information and leveraging technology and applying it in a college environment for the betterment of the community.

Secure U

This program focuses on creating safer college communities. They want to expand it to college campuses. They have worked to understand issues that are faced on college campuses. In April, they analyzed the 26 applications that were submitted to become part of the Secure U pilot program. Tulane University was chosen as the site for the pilot program. Overview and objective was to provide expertise and resources to build a safer community. Target wants to provide technical solutions such as cameras. Target provides a contribution to assist in getting the program off the ground.

Tulane University Progress Update

She thanked Target and IACP for the opportunity to be involved in this program. She stated that there are challenges involved in the Pilot program. They focused on four areas on campus that present different challenges and strategies to provide safety and security to the community. Target team came to campus and assisted with a campus plan including a five year plan that will help in measuring success. They do planning updates with the Administration and get their support approval and update. They have a good relationship with other departments on campus such as Facilities Services, Public Relations, Campus Planning and Student Affairs. They will keep the section updated as the program continues.

Chair Garcia presented Kyla with a plaque to show our support for their contributions to our section.

Chair Garcia turned the meeting over to the Vice Chair John Pickens who was given a gavel to lead the section.

Vice Chair Report John Pickens

September 14 attended the Campus Security Preparedness Discussion. Items discussed during the meeting included preparation and partnerships, communications systems, media, victims families, ground observations that left some unresolved issues as interoperability, mental health, gun policy, health records, funding, morale and other issues. Other issues dealt with next steps and our recommendations to the IACP. It is a very good report that will be available in the future. It will be done in conjunction with IACLEA.

Vicki Leadership Institute Violence Against Women

She attended the Leadership on the Institute for Violence against Women in August 2006. She stated that it is the best training that she has been to at the Executive level. It is a good class that she highly recommends. It provides tools and ways to create polices to address domestic violence, sexual assault and human trafficking. The class is free and everything is paid so it is a great opportunity. She talked about an incident that occurred on her campus, a murder - suicide, which was a result of domestic violence. Since the murder - suicide, she has been able to work with others to implement model stalking policies for the state and legislative action and to change state laws on domestic violence. She stated she wished that they had better policies in place at the time. She stated that she would not have been able to do it without her participation in the Institute.

Nancy Turner added that they have 125 alumni and they keep the classes small to accommodate the needs of the Institute. They have seven expert faculty members. The next class in DC in December is full with eight carry over to the May class in San Francisco. They have asked for two more years of funding from the Department of Justice. She encouraged people to get their application in early for the San Francisco Institute.

Nancy Turner provided the Treasurer's report. She asked for a motion to approve the Treasurer's report. Rich Pomager made the motion to approve the Treasurer's report and Ray Thrower seconded the motion. Motion was approved.

Scholarship-Rich Pomager

There were draft policies placed on the table for meritorious award and valor award. Several items were discussed as to what the recipients might receive a \$500 check and a plaque and a section t shirt. Any comments should be sent to him. He asked for a vote on the concept of the document and not the exact wording. He asked for a motion to approve the concept document and it was approved.

He has been disappointed with the number of applications that have been received each year for scholarships. He asked to look hard at people within your organization who might qualify for the award.

Chair John Pickens asked Former Chair Adam Garcia to come forward to accept a plaque thanking him for his dedication and work for the previous two years.

Training, Ron Levine

Efforts have been focused toward the Training Summit on February 11th at Yahoo in Sunnyvale for senior management for high tech investigations.

Legislative Bill Taylor

In response to VT, there was a lot of discussion and legislative initiatives. There is a piece of legislative that may move forward this week. SB 2084 that includes death benefit for private institution police officers, 50 million in grants for campus institutions, national center for campus safety. We still need to write letters to our congress people today. This legislation also includes K-12.

Nominations Bill Taylor

Many people were nominated, one for each position. The vote was by acclamation.

Rich Deter is the new Vice Chair. He ran for it in 1999 as well.

North Atlantic is Noel March

North Central is Mike Marzion

Mountain Pacific is Ronald Levine

Recruitment

347 Members

It was discussed that we should encourage our municipal counterpart to become members as well.

Regional Reports Activities

Jim Perotti– nothing to report

Ray Thrower is stepping down as Regional Chair due to IACLEA role. He encourages people to recruit their area Chiefs. Merchandise is another area that needs to continue. It has been an honor to serve as the Regional chair.

Ron Levine

He has spent most of his time creating the training summit. He has also worked on recruitment. The summit is scheduled for February 11, 2008 in Sunnyvale, CA. Please mark your calendars.

Paul Glowacki

March 07 hosted a terrorism training event.

Attended four DOJ/BJA and coordinated working group meetings representing the IACP University section.

Old Business

None

New Business

Noel March asked about money available for IACP membership and regional membership printed application (membership tool kits) and/or pins that can be given to people in a recruitment effort.

Vicki Stormo - this is her last meeting as she is retiring January 31. She thanked everyone for their support over the years.

The meeting was adjourned.