

HANDICAP PARKING PATROL

SPECIFIC DUTIES AND RESPONSIBILITIES:

HANDICAP PARKING TECHNICIAN:

The duties of the Handicap Parking Technicians include, but are not necessarily limited to:

1. Enforce violations of Handicap parking, as set forth in the Municipal Code of the City of Omaha, #36-174, referencing 18-1736 to 18-1746 of the Nebraska Revised Statutes.
2. Attend prescribed training provided by the Omaha Police Department
3. Maintain all equipment and property as assigned.
4. Appear in court for testimony when subpoenaed to do so.

QUALIFICATIONS:

The criteria for selection as a Handicap Parking Technician is as follows:

- A. Must be 21 years of age or older, a U.S. citizen and pass a criminal history check.
- B. Must possess or have access to transportation.
- C. Must serve without pay or reimbursement for expenses.
- D. Must successfully complete the training course as required by the Omaha Police Department.
- E. Must have a laminated photo identification card, as approved by the Chief of Police.
- F. Must have a completed application on file.

TRAINING:

Each volunteer will be enforcing Handicap parking regulations only. During the six hour certification course, volunteers will be trained in the technical area of writing a ticket, and will also be exposed to topics such as human relations and communication, courtesy, and assorted policies and procedures required for the successful operation of this program. Foremost in the training will be the requirement to avoid confrontation.

Volunteers are trained to record the license number of each vehicle they contact prior to exiting their vehicles. In the event that a citizen is argumentative or displays behavior, which may be termed abusive, the volunteer will be instructed to immediately leave the area and contact 911. This is essential, as safety of the volunteer is a primary concern.

DUTY UNIFORMS:

Volunteers shall dress appropriately and will prominently display their approved, laminated, photo identification card.

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NOTE: Weapons, including any impact weapons and/or chemical dispensers are prohibited.

DUTY HOURS:

- A. Duty hours are limited to between the hours of 0700 to 2200.
- B. Handicap Parking Technicians may work a maximum of 24 hours per week, and no more than eight (8) hours per day. There is no minimum requirement per day or week for volunteer participation. The coordination committee will review the activities of non-participants to judge whether or not they should continue as volunteers or be replaced.
- C. Handicap Parking Technicians must maintain a log of activities any time they are on duty.

EQUIPMENT:

Each Handicap Parking Technician Unit should be equipped with the following:

- A. Parking Citations
- B. Each Handicap Parking Technician will be required to have their Omaha Police Department issued picture identification card with them whenever they are on-duty.