

ESPAÑOL SERVICE PROGRAM (ESP)

A volunteer program of the Colorado Springs Police Department

The mission of ESP is to assist with language interpretation to aid CSPD Officers' communication with Spanish speaking citizens.

Our goal is to provide on-scene interpretation that may also include information and referral services to Spanish speaking citizens in coordination with the Colorado Springs Police Department.

VOLUNTEER JOB DESCRIPTION

POSITION: Español Service Program Translator

BACKGROUND INFORMATION: Upon investigation of a crime or request for service, an officer, because of language barriers, is often unable to converse effectively with the interested parties. To assist the officers, ESP provides the necessary language interpretation and support.

RESPONSIBLE TO: Coordinator of Volunteers

RESPONSIBILITIES:

1. Respond to officers when paged through police dispatch for immediate on-scene assistance.
2. Be available to take the on-call pager at least one 12-hour period every month and be available as scheduled between 0800 Friday to 0800 Monday with a 20-30 minute response time. (Scheduling is voluntary.)
3. Interpret as requested by a police officer.
4. Provide referral of services as needed.
5. Create and maintain favorable relations between the public, human, health and social service agencies, and the police department through the practice of integrity and courtesy in all contacts.
6. Attend in-service training sessions.
7. Commit to a minimum of one period of on-call duty every month plus in-service training.
8. Provide occasional public service education in crime prevention and personal safety for the Spanish speaking community.

TIME REQUIRED: Minimum of one year following completion of training.

TRAINING:

1. Pre-service training: Up to 15 hours
2. On-the-job training (Four hours in dispatch and eight hours of ride along)
3. Monthly two hours of in-service training
4. Special training sessions locally and regionally

To receive an application packet, call (719) 444-7441 and leave your name and address and request an ESP application. Please speak in English.