

ASRSVAT

COLORADO SPRINGS POLICE DEPARTMENT

VOLUNTEER SERVICES

444-7441

VOLUNTEER JOB DESCRIPTION

POSITION: Senior Victim Assistance Team Caseworker

GENERAL DESCRIPTION: Provide crisis intervention, support for and information and referrals to victims of crime, neglect or abuse who are 60 years of age or older.

RESPONSIBLE TO: Coordinator of Volunteers

RESPONSIBILITIES:

1. Contact victims by gleaning information from police reports or through on-call pager system for immediate on-scene crisis intervention or monitoring the SVAT voicemail
2. Respond to the on-call pager 24 hours a day with a 20-30 minute response time. Scheduling of days is coordinated with other Team members
3. Respond to inquiries on the SVAT voicemail and respond to backup pager. Scheduling of days is coordinated with other Team members.
4. Commit to a minimum of two consecutive 24-hour-days of service on pager or backup (voicemail and backup pager) and a three-hour training session once a month. The minimum commitment for being on pager three or more consecutive 24-hour days will vary with the number and schedules of SVAT volunteers.
5. Act as a victim advocate, which requires.
 - Interview victim.
 - Determine victim's needs.
 - Provide support and delivery and/or referral of services.
6. Maintain accurate and timely records and reports on each victim contact.
7. Create and maintain favorable relations between the public, human, health and social service agencies, and the police department through the practice of integrity and courtesy in all contacts.
8. Attend monthly in-service training sessions.
9. Provide continuing public education in crime prevention and personal safety for the elderly.
10. Maintain current Colorado drivers license and personal vehicle insurance coverage. (The Colorado Springs Police Department provides two vehicles for SVAT usage. The volunteer's personal vehicle may need to be used also.)

TIME COMMITMENT: Minimum of one year following completion of training.

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TRAINING:

Pre-service training: Up to 40 hours

On-the-job training with SVAT caseworker: A minimum of two weeks scheduled to fit volunteer's schedule.

Monthly in-service training: Second Thursday at 9:30 a.m.

Special training: Locally and regionally

QUALIFICATIONS: Compassion for the elderly, good communication skills, ability and willingness to drive at night and in poor weather conditions.

BENEFITS: Personal satisfaction of helping seniors in the community and knowledge of law enforcement and services available in the community.