



FIRST-LINE LEADERSHIP (FLL) COURSE

Phoenix, AZ

September 30 - October 2, 2024

Course Overview

The IACP First-Line Leadership (FLL) program is focused on the three key elements of leadership – the leader, follower, and situation. Intended for newly promoted and aspiring sworn and civilian first-line supervisors, the course is designed to provide attendees with a foundational understanding of proven and actionable leadership strategies, concepts, and skills, and presents effective opportunities for peer learning and networking.

Course Schedule

Time	Day One Monday, Sept 30, 2024	Day Two Tuesday, Oct 1, 2024	Day Three Wednesday, Oct 2, 2024
8:00am – 8:30am	Welcome and Introduction	Content Review	Content Review
8:30am – 10:30am	Defining Leadership	Communication	Emotional Intelligence
10:30am – 12:00pm	Critical Thinking and Problem Solving	Understanding and Applying Leadership Theory	Stress and Resilience
12:00pm – 1:00pm	Lunch Break	Lunch Break	Lunch Break
1:00pm – 2:00pm	Good and Bad Leadership	Motivation	Organizational Culture and Ethics
2:00pm – 4:00pm	Toxic Leadership	Understanding Followership	Transactional and Transformational Leadership
4:00pm	Session Close	Session Close	Program Close