**Sample Community Partner Follow-Up Survey**

**on Law Enforcement Response to Victims**

Thank you for taking the time to participate in this survey. We are committed to responding to the needs of the community and crime victims. Since **[date]**, we have partnered with **[research institution]** to learn about community victim services providers’ perceptions of law enforcement and enhance our response to crime victims.

This survey is a follow-up to the original survey completed on **[date]**. Since that time, our agency has implemented several new initiatives to enhance our response to crime victims. These include **[briefly describe initiatives]**. The purpose of the follow-up survey is to measure any change in victim services providers’ perceptions since these initiatives were implemented.

Participation in this survey is voluntary. Please do not include any identifying information in your responses so we may keep each survey anonymous.

The survey includes questions about your encounters with **[agency name]** personnel, perceptions of law enforcement response, and related services. Please complete the survey based on your professional experience.Please answer as many questions as possible. You may skip questions if you choose. If you have any questions about the survey, please contact **[name]** at **[phone number]** or **[email address]**.

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| **Perceptions - *Please check the category that best describes your view.*** |

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| --- | --- | --- | --- | --- |
| 1. Law enforcement personnel at **[agency name]** have adequate time and resources to do their jobs  effectively. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 2. Law enforcement personnel at **[agency name]** are well trained to do their jobs. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 3. Victims fear or lack trust in law enforcement. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 4. Victims fear or lack trust in prosecution and court personnel. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| --- | --- | --- | --- | --- |
| 5. Victims fear or lack trust in community victim services providers. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| --- | --- | --- | --- | --- |
| 6. Victims fear retaliation from offenders. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 7. There are adequate services available for victims in the community. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 8. Victims can easily access services in the community. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 9. Victims receive adequate information about available victim services. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| 10. Communication is effective between **[agency name]** and victim services providers in the community. | | | | |
| ☐ |  |  |  |  |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

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| Comments: |
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| **Effectiveness - *Please check the category that best describes your view.*** |

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| 11. Victims are protected from offender(s) who cause harm. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| 12. Victims are provided with information about support services in the community. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| 13. Victims are given useful information about the criminal justice system, victim services, and  community resources. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| 14. Victims are provided accommodations if needed (e.g., interpreter, assistance reading documents,  other accommodations), so they can participate in the criminal justice system. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| 15. Victims receive information about the next steps in the criminal justice process and case status  updates. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| 16. Victims are asked to give input on case-related decisions. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| 17. Justice is served (according to the victim’s definition) and offenders are held accountable. | | | | |
| ☐ |  |  |  |  |
| Very Effective | Effective | Neutral | Slightly Effective | Not Effective |

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| --- | --- | --- | --- | --- |
| 18. In your professional role, how often do you interact with **[agency name]** personnel? | | | | |
| ☐ |  |  |  |  |
| Daily | Weekly | Monthly | Rarely | Never |

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| Comments: |
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| **Implementation - *Please check the category that applies.*** |
| Since **[date]**, **[agency name]** has implemented initiatives to enhance our response to victims of crime. These include  **[List initiatives, policy changes, trainings, etc.]** |

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| 19. Before this survey, were you aware of **[implementation effort]** in **[jurisdiction name]**? | | | |
| ☐ Yes |  |  |  |
| No |  |  |  |

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| 20. If yes, how did you hear about **[implementation effort]**? |
| Social media  Newspaper  Billboards  Word of mouth  Other (Describe): |
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| --- | --- | --- | --- |
| 21. In your opinion/experience, are these efforts appropriate for this community? | | | |
| ☐ Yes |  |  |  |
| No |  |  |  |

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| **General Feedback** |

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| 22. Describe your perception of the current victim services offered by **[agency name]**. |
| 23. Describe how you believe victims would rate the current services offered by **[agency name]**. |
| 24.Please describe any strengths that help your agency partner with **[agency name]** to meet victims’  needs. How has this partnership been successful? |
| 25. Please describe any challenges/barriers you or your agency have experienced when partnering with  **[agency name]** to meet victims’ needs. |
| 26.Please describe improvements in **[agency name]**’s response to crime victims since implementation  began on **[date]**. |
| 27. Please describe ways in which **[agency name]**’s response to crime victims has worsened since  implementation began on **[date]**. |
| 28. What practical suggestions do you have for improving victim response by **[agency name]**? |

***Thank you for taking the time to complete this survey. The information you provided will be very valuable to us as we work to improve our response to victims of crime. Please remember, this is an anonymous survey, and no member of the agency will see individual responses.***